FedEx® Courier Service

FedEx UK & FedEx International

Postage Costs & Service Details

From 1st April 2019

We ship worldwide

www.guernseypost.com/fedex

GUERNSEY POST

FedEx Courier Service

Thousands of customers worldwide trust FedEx to deliver.

- Real-time online tracking.
- Secure handling and proof of delivery.
- Compensation for loss or damage (subject to insurance).
- Complimentary FedEx branded packaging.
- Confirmation of delivery using FedEx Tracking or by calling.

Customer Services **711720**

FedEx UK

Next day to the UK.

Get your time-sensitive documents to the UK mainland by 9am the following day.

FedEx UK offers time definite deliveries by 9am, 10am, 12pm or next day standard*.

Please note that FedEx UK is only available for Guernsey Post Account Holders.

FedEx International

If you are sending time-sensitive important documents or valuable packages to Europe and the rest of the world, FedEx International is the delivery service of choice.

Delivery to 220 countries worldwide, from Andorra to Zimbabwe.

Send items to the USA, Canada and the majority of Western Europe in just two days.

*Terms and Conditions apply.

Visit *www.guernseypost.com/fedex* **for full details**

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FedEx UK & FedEx International

Fast Tracking

Items sent by FedEx UK or FedEx International can be checked throughout their journey.

To confirm your package has been delivered, visit FedEx Tracking on our website or call our Customer Services team.

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Please note that FedEx UK is only available for Guernsey Post Account Holders.

Please ensure you check the following details before sending your shipment, including but not limited to:

- Customs duties potentially payable in the receiving country
- Clearance procedures and if a third party clearance broker is required
- VAT payable due to the value of the item

For further country specific information please visit:

www.guernseypost.com/fedex

Whether you have a document that needs to be delivered urgently, items of value that require priority handling and insurance, or even a parcel that you would simply like to track to its destination; our fast, reliable FedEx courier service can provide you with everything you need. What's more, our service is available to more than 220 countries and territories including UK, Isle of Man and the Channel Islands. You can arrange FedEx UK at our Envoy House branch or FedEx International at our Envoy House, Smith Street, Alderney, Sark and Co-op branches. Items can be collected for Guernsey Post account holders only.

Calculating Costs using FedEx Branded Envelope or Pak

Indicative costs for sending FedEx UK items can be found on page 4, and indicative costs for sending FedEx International items can be found on page 6. You can also use our online postage calculator for FedEx International items or contact Customer Services. FedEx branded packaging is available free of charge when using this service.

Calculating Costs using Other Packaging

When sending FedEx UK or FedEx International items using unbranded packaging, either standard parcel size and weight limits will apply or volumetric sizing. Please contact Customer Services for more information.

FedEx items cannot be posted in Postboxes.

Fuel surcharges may apply, for information on this or any additional surcharges that may be applicable, please contact our Customer Services team.

Costs for additional services

FedEx is a cost-effective service with surcharges applying only in the limited circumstances set out below.

Extended area service: Locations far away from cities	£0.31/kg (£14 min)
The full rate per kg will be charged for any part kg	
Address correction	£5.72

FedEx Insurance Levels

Items that are non-document (goods) must be accompanied by a commercial invoice with a declared value. The maximum declared values* are as follows:

FedEx Envelope/FedEx Pak	£64
FedEx Box/FedEx Tube and other packaging	£32,000

**Values may vary according to destination.*

FedEx International Priority shipments have a maximum Declared Value for Carriage limit of US$50,000 to most destinations. The maximum Declared Value for Customs and Carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US$100 or US$9.07 per US pound (1lb), whichever is greater. Goods with a value (actual or declared) exceeding US$100 should not be shipped in a FedEx Envelope or FedEx Pak. The maximum Declared Value for Customs and Carriage for a FedEx International shipment, if other than a FedEx Envelope or FedEx Pak, can be found at **www.fedex.com** under the individual country listing. The Declared Value for Carriage may not exceed the Declared Value for Customs.

FedEx liability is subject to strict and detailed Terms and Conditions.
For further information regarding carrier liability refer to the FedEx Conditions of Carriage or contact

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Insurance level	Price	Insurance level	Price	Insurance level	Price
£50	£ 0.52	£900	£ 9.29	£1,750	£18.06
£100	£ 1.03	£950	£ 9.80	£1,800	£18.57
£150	£ 1.55	£1,000	£10.32	£1,850	£19.09
£200	£ 2.06	£1,050	£10.83	£1,900	£19.60
£250	£ 2.58	£1,100	£11.35	£1,950	£20.12
£300	£ 3.10	£1,150	£11.87	£2,000	£20.63
£350	£ 3.61	£1,200	£12.38	£2,050	£21.15
£400	£ 4.13	£1,250	£12.90	£2,100	£21.67
£450	£ 4.64	£1,300	£13.41	£2,150	£22.18
£500	£ 5.16	£1,350	£13.93	£2,200	£22.70
£550	£ 5.67	£1,400	£14.44	£2,250	£23.21
£600	£ 6.19	£1,450	£14.96	£2,300	£23.73
£650	£ 6.71	£1,500	£15.48	£2,350	£24.25
£700	£ 7.22	£1,550	£15.99	£2,400	£24.76
£750	£ 7.74	£1,600	£16.51	£2,450	£25.28
£800	£ 8.25	£1,650	£17.02	£2,500	£25.79
£850	£ 8.77	£1,700	£17.54	Every extra £50	+£0.52

FedEx UK

FedEx UK is the service of choice for sending important or time-sensitive documents (items of no commercial value) to the UK mainland.
Account holders can call Customer Services to arrange a free collection.

Ready-to-use packaging

We have a full range of ready-to-use, self-sealing FedEx UK packaging in a choice of sizes, which are available free of charge when you use our FedEx service.

Volume discounts for FedEx

Discounts are available to customers with a Guernsey Post FedEx account. Discounts are calculated monthly and applied to your account, as follows:

Items per month	Discount
5 -14	5%
15 - 24	10%
25 - 50	15%
50+	P.O.A.

Please note that FedEx UK is only available for Guernsey Post Account Holders.

FedEx UK Pak 0.5kg - 2.5kg Delivery Rates

Before 9am delivery	
Weight	**Zone DA**
0.5	£65.26
1.0	£65.86
1.5	£66.46
2.0	£67.06
2.5	£67.65

Next Day	
Weight	**Zone DA**
0.5	£24.42
1.0	£25.02
1.5	£25.61
2.0	£26.21
2.5	£26.81

Before 10am delivery	
Weight	**Zone DA**
0.5	£45.09
1.0	£45.69
1.5	£52.17
2.0	£52.77
2.5	£53.37

Next Day	
Weight	**Zone DB**
0.5	£35.37
1.0	£35.97
1.5	£36.57
2.0	£37.16
2.5	£37.76

Before 12pm delivery	
Weight	**Zone DA**
0.5	£32.39
1.0	£32.98
1.5	£38.33
2.0	£38.93
2.5	£39.53

Next Day	
Weight	**Zone DC**
0.5	£49.63
1.0	£50.23
1.5	£50.83
2.0	£51.42
2.5	£52.02

Prices shown above exclude fuel surcharges. FedEx services and charges are subject to change - for the most up to date information on our FedEx services please visit

www.guernseypost.com/fedex or call

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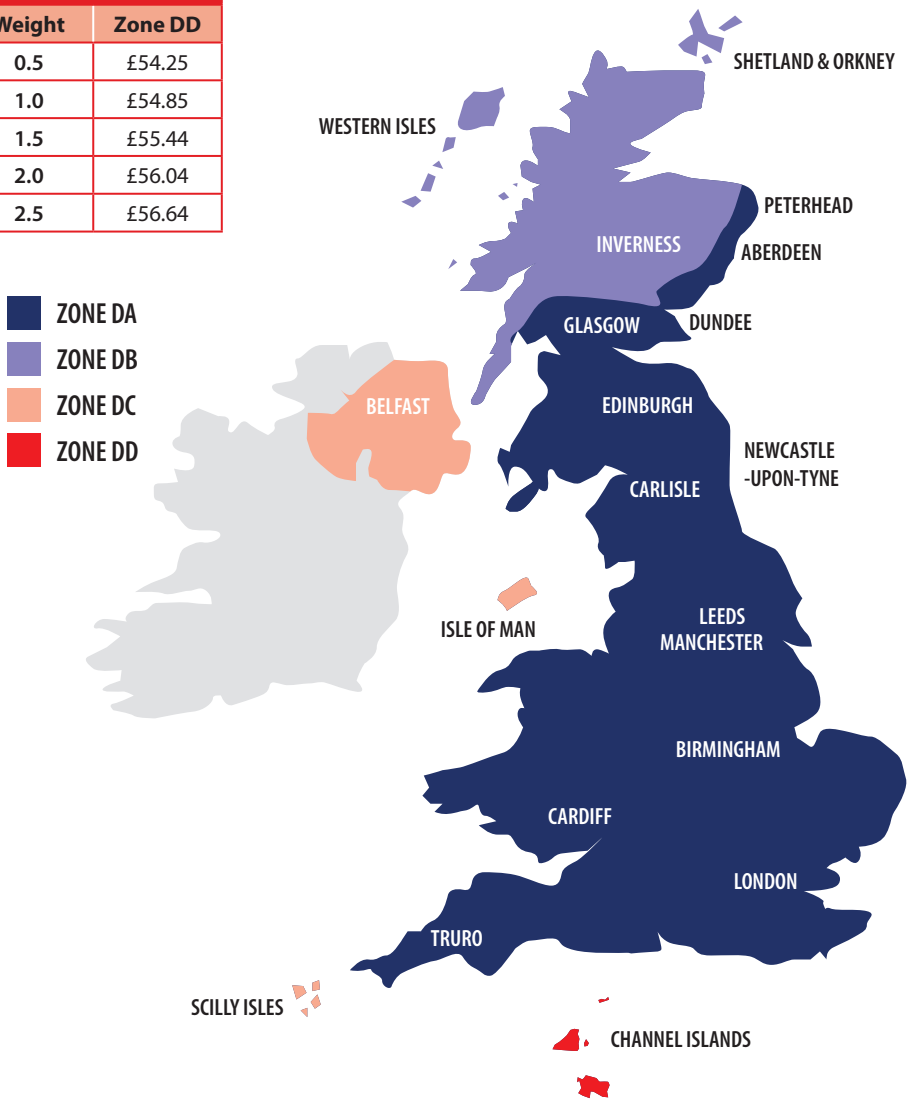
FedEx UK

Next Day	
Weight	Zone DD
0.5	£54.25
1.0	£54.85
1.5	£55.44
2.0	£56.04
2.5	£56.64

FedEx UK Zones



For a full list of all FedEx UK delivery destinations and delivery timescales, please refer to the website www.guernseypost.com/fedex or visit www.fedex.com.

FedEx International Rates

FedEx Envelope up to 0.5kg/FedEx Pak 0.5kg - 2.5kg

For documents up to 2.5kg, we recommend the FedEx Envelope or FedEx Pak, otherwise the rates for packages apply.

Weight kg	Europe* Zone R	Europe* Zone S	Europe* Zone T	Europe* Zone U	Europe* Zone V	Rest of World* Zone A	Rest of World* Zone B	Rest of World* Zone C	Rest of World* Zone D	Rest of World* Zone E
FedEx Envelope 0.5	£39.37	£39.37	£42.76	£44.42	£51.60	£40.83	£51.60	£52.21	£64.81	£63.62
FedEx Pak										
0.5	£40.07	£40.07	£44.98	£45.52	£53.09	£43.52	£53.09	£53.70	£66.31	£65.11
1.0	£45.45	£45.45	£50.71	£50.55	£59.67	£47.68	£59.67	£60.34	£76.07	£74.43
1.5	£48.04	£48.04	£55.14	£52.83	£63.51	£53.43	£66.58	£66.86	£85.27	£82.46
2.0	£51.63	£51.63	£60.76	£56.81	£71.63	£61.20	£70.44	£73.14	£92.33	£95.32
2.5	£55.41	£55.41	£67.81	£61.59	£78.21	£72.56	£78.82	£81.21	£100.70	£108.48

Packages 0.5kg - 9kg*^

Any type of FedEx branded packaging. **All prices shown exclude fuel surcharges.*

0.5	£40.66	£40.66	£45.58	£51.82	£63.76	£48.88	£68.54	£67.16	£70.84	£78.02
1.0	£46.05	£46.05	£52.50	£56.42	£75.30	£57.13	£78.22	£77.92	£81.57	£81.73
1.5	£49.84	£49.84	£56.93	£58.81	£77.02	£69.28	£81.89	£83.35	£89.78	£88.93
2.0	£52.23	£52.23	£61.35	£64.79	£86.29	£74.68	£89.45	£88.05	£101.15	£96.89
2.5	£56.01	£56.01	£66.02	£68.38	£90.26	£78.86	£93.74	£92.99	£107.83	£107.05
3.0	£58.33	£58.33	£69.87	£71.32	£94.09	£83.66	£96.70	£97.29	£113.20	£115.39
3.5	£60.24	£60.24	£73.48	£73.11	£98.35	£85.29	£100.56	£102.27	£121.42	£123.09
4.0	£64.29	£64.29	£77.98	£76.10	£102.77	£87.93	£105.46	£106.06	£127.08	£129.44
4.5	£66.06	£66.06	£81.42	£77.84	£107.07	£92.57	£110.53	£110.88	£134.07	£137.00
5.0	£69.05	£69.05	£86.09	£82.11	£112.52	£95.11	£115.57	£115.20	£142.29	£144.42
5.5	£72.60	£72.60	£88.79	£85.79	£117.57	£98.79	£119.44	£118.73	£149.92	£151.71
6.0	£74.25	£74.25	£93.29	£87.52	£120.34	£102.47	£124.20	£123.64	£157.69	£159.21
6.5	£78.18	£78.18	£96.45	£90.44	£125.64	£106.28	£129.13	£128.55	£165.47	£166.70
7.0	£82.11	£82.11	£100.80	£93.20	£130.66	£110.08	£133.89	£133.59	£171.78	£174.22
7.5	£84.83	£84.83	£107.53	£94.94	£137.03	£113.74	£138.68	£138.52	£180.75	£180.51
8.0	£87.81	£87.81	£112.50	£98.75	£141.13	£117.54	£143.58	£142.36	£188.87	£186.67
8.5	£90.42	£90.42	£118.16	£101.68	£145.10	£121.37	£145.97	£146.07	£195.86	£194.19
9.0	£94.33	£94.33	£121.59	£104.61	£151.62	£125.03	£150.73	£151.00	£204.03	£201.55

^For more information about additional weights and prices over 9kg, visit our website or call *Customer Services* **711720**

FedEx International Transit Times

For our transit times please see table below and over the page*. These indicative transit times are subject to change without notice and are based on the FedEx published document transit times.

Guernsey Post provides a free collection service for account holders, so please contact Customer Services should you wish to arrange a FedEx collection.

**Please note that items posted in Sark or Alderney will take at least 24 hours longer.*

Europe Destination zones and transit times *(working days)*

	Zone	Days
Albania	V	4-5
Andorra	S	3-4
Austria (EU)	S	2
Belarus	V	4-5
Belgium (EU)	R	2
Bosnia-Herzegovina	V	4-5
Bulgaria (EU)	T	3-4
Croatia	V	4-5
Cyprus (EU)	T	4-5
Czech Rep. (EU)	T	2
Denmark (EU)	S	2
Estonia (EU)	T	3-4
Faroe Islands	S	10
Finland (EU)	S	2
France (EU)	R	2
Germany (EU)	R	2
Gibraltar (EU)	U	3-4
Greece (EU)	S	3-4
Greenland	S	10/11
Hungary (EU)	T	2-3
Iceland	U	3-4
Ireland (EU)	R	2
Italy (EU)	S	2-3
Latvia (EU)	T	3-4

	Zone	Days
Liechtenstein	U	3-4
Lithuania (EU)	T	3-4
Luxembourg (EU)	R	2
Macedonia	V	4-5
Malta (EU)	T	3-4
Moldova (Republic of)	V	8-9
Monaco	R	2-3
Montenegro	V	3-4
Netherlands (EU)	R	2
Norway	U	2-3
Poland (EU)	T	2
Portugal (EU)	S	2
Romania (EU)	T	3-4
Russia	V	3-7
San Marino	S	2
Serbia	V	4-5
Slovak Rep. (EU)	T	2
Slovenia (EU)	T	4-5
Spain (EU)	S	2-3
Sweden (EU)	S	2
Switzerland	U	2
Turkey	V	3-4
Ukraine	V	4-5
Vatican City	S	2-3

See Rest of World Transit Times on page 8-9

FedEx International Transit Times

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Rest of World Destination zones and transit times *(working days)*

	Zone	Days
Afghanistan	E	8
Algeria	C	3-4
American Samoa	E	8-9
Angola	E	6-7
Anguilla	D	3-4
Antigua & Barbuda	D	3-4
Argentina	D	3-4
Armenia	E	3-4
Aruba	D	3-4
Australia	B	4-5
Azerbaijan	E	3-4
Bahamas	D	2-3
Bahrain	C	3-4
Bangladesh	C	3-4
Barbados	D	3-4
Belize	D	3-4
Benin	E	6-7
Bermuda	D	3-4
Bhutan	C	7
Bolivia	D	4-5
Bonaire, Saba, St Eustatius	D	4-7
Botswana	E	5-6
Brazil	D	3-4

	Zone	Days
British Virgin Isles.	D	3-4
Brunei	C	4-5
Burkina Faso	E	7
Burundi	E	N/A
Cambodia	B	4-5
Cameroon	E	9
Canada	A	2-3
Cape Verde	E	10-11
Cayman Islands	D	3-4
Chad	E	6-7
Chile	D	3-4
China	B	3-4
Colombia	D	3-4
Congo (Brazzaville)	E	8
Cook Islands	E	8-9
Costa Rica	D	3-4
Curacao	D	3-4
Djibouti	E	9-10
Dominica	D	3-4
Dominican Republic	D	2-3
East Timor	B	8
Ecuador	D	4-5
Egypt	C	3-4
El Salvador	D	3-4

	Zone	Days
Eritrea	E	4-5
Ethiopia	E	3-4
Fiji	E	7
French Guiana	D	4-5
French Polynesia	E	7
Gabon	E	7
Gambia	E	9-10
Georgia	E	4-5
Ghana	E	3-4
Grenada	D	3-4
Guadeloupe	D	2-4
Guam	E	4-5
Guatemala	D	2-3
Guinea	E	4-5
Guyana	D	3-4
Haiti	D	3-4
Honduras	D	3-4
Hong Kong	B	3-4
India	C	3-4
Indonesia	B	3-5
Iraq	E	8-9
Israel	C	3-4
Ivory Coast	E	4-5

FedEx International Transit Times

	Zone	Days
Jamaica	D	3-4
Japan	B	3-4
Jordan	C	3-4
Kazakhstan	E	7
Kenya	E	3-4
Korea, South	B	3-4
Kuwait	C	3-4
Kyrgyzstan	E	4-5
Laos	B	4-5
Lebanon	C	4-5
Lesotho	E	5-6
Liberia	E	4-5
Libya	C	4-5
Macau	B	5
Madagascar	E	7
Malawi	E	4-5
Malaysia	B	3-4
Maldives	E	4-5
Mali	E	3-4
Marshall Islands	E	8-9
Martinique	D	4-5
Mauritania	E	9-10
Mauritius	E	5-6
Mexico	B	3-4
Micronesia	E	7
Mongolia	E	7
Montserrat	D	4-5
Morocco	C	3-4

	Zone	Days
Mozambique	E	5-6
Namibia	E	5-6
Nepal	C	6
New Caledonia	E	5-6
New Zealand	B	4-5
Nicaragua	D	3-4
Niger	E	9-10
Nigeria	E	4-5
Oman	C	3-4
Pakistan	C	3-5
Palau	E	5-6
Palestine Authority	C	16
Panama	D	3-4
Papua New Guin.	E	8-9
Paraguay	D	4-5
Peru	D	3-4
Philippines	B	3-4
Qatar	C	3-4
Réunion Island	E	4-5
Rwanda	E	7
Saipan (North Mariana Isles)	E	5-8
Samoa	E	7
Saudi Arabia	C	3-4
Senegal	E	4-5
Seychelles	E	4-5
Singapore	B	3-4
South Africa	D	3-4

	Zone	Days
Sri Lanka	C	4-5
St. Kitts & Nevis	D	2-3
St. Lucia	D	2-3
St. Maarten (NL)	D	3-4
St. Martin (FR)	D	3-4
St. Vincent & Grenadines	D	3-4
Suriname	D	6-7
Swaziland	E	5-6
Taiwan	B	3-4
Tanzania	E	4-5
Thailand	B	3-4
Togo	E	8-9
Tonga	E	7
Trinidad & Tobago	D	4-5
Tunisia	C	3-4
Turks & Caicos Is	D	3-4
Uganda	E	4-5
United Arab Em.	C	3-4
Uruguay	D	3-4
U.S.A.	A	2
Uzbekistan	E	6-7
Vanuatu	E	8-9
Venezuela	D	3-4
Vietnam	B	3-4
Virgin Islands (USA)	D	3-4
Wallis & Futuna	E	9
Zambia	E	4-5
Zimbabwe	E	4-5

Find out more

For more information about any of our services, tariffs or terms and conditions, visit www.guernseypost.com or call Customer Services on 711720

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